



diocese  
of limerick  
our catholic community

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# Diocese of Limerick

## Safeguarding Children

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**Policy and Procedures**

**Safeguarding Roles**



**Diocesan & Statutory  
Services**

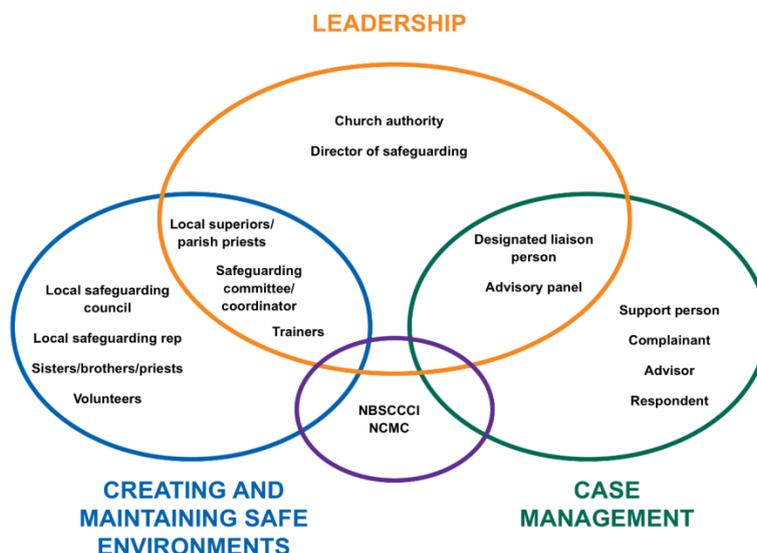
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Date: September 2017

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# Roles in the Child Safeguarding Structure

The diagram below shows the structure for key personnel involved within child safeguarding in the Catholic Church in Ireland. A similar structure is replicated across each Diocese/Church body in Ireland. Descriptions for each role are displayed in this appendix, while also being referenced and expanded on in each relevant standard.



## Bishop

### To be responsible for all safeguarding practices by:

- Ensuring that the appropriate child safeguarding structures and personnel are in place;
- Liaising with the Holy See, as appropriate. If the Church body is a religious order or congregation, this is done through the superior general;
- Ensuring compliance with canon and civil law;
- Upholding the seven standards in practice and behaviour.

## Director of safeguarding

### To be responsible for coordination of all safeguarding practices by:

- Directing and implementing the child safeguarding policy;
- Liaising with and supporting parishes and communities to ensure implementation of local policies and procedures;
- Liaising with the child safeguarding committee and the advisory panel;
- Ensuring that all child safeguarding personnel are kept up to date with practice, as communicated from the NBSCCCI;
- Reporting directly to the Church authority on all child safeguarding issues.

## Designated liaison person (DLP)

### To promote safeguarding by:

- Hearing child safeguarding concerns;
- Passing on child safeguarding concerns to the statutory authorities;
- Managing cases and all associated documents;
- Liaising with the support person, advisor and the Church authority;
- Passing on child safeguarding concerns to the NBSCCCI;
- Conducting internal inquiries;
- Contributing to upholding the seven standards in practice and behaviour;
- Completing an annual report regarding compliance with Standards 2, 3 and 4 for the Church authority;
- Monitoring respondents or, with the Church authority, appointing a suitable person to carry out this role.

## Advisory panel

### To promote safeguarding by:

- Advising the Church authority on all stages of the investigative process into alleged child abuse;
- Keeping a record of all of its recommendations to the Church authority;
- Upholding the seven standards in practice and behaviour.

## Support person

### To promote safeguarding by:

- Keeping the complainant informed of the process of the case;
- Helping direct the complainant to counselling and support;
- Recording any meetings or contact they have with the complainant, and reporting to the DLP as appropriate;
- Upholding the seven standards in practice and behaviour.

## Advisor

### To promote safeguarding by:

- Keeping the respondent informed of the process of the case;
- Helping direct the respondent to counselling and support;
- Recording any meetings or contact they have with the respondent, and reporting to the DLP as appropriate;
- Upholding the seven standards in practice and behaviour.

## **Safeguarding committee**

### **To promote child safeguarding by:**

- Developing a three-year child safeguarding plan, including the establishment of the local child safeguarding policy and procedures;
- Coordinating local safeguarding representatives (LSR's);
- Coordinating activities related to child safeguarding, e.g. training;
- Ensuring the annual audit, including the correlation of records for training-related activities;
- Ensuring the completion of training needs assessments across the various child safeguarding roles in the Diocese/Church body;
- Ensuring, with the Church authority, that the appropriate child safeguarding personnel are in place;
- Upholding the seven standards in practice and behaviour.

## **Safeguarding trainers**

### **To promote child safeguarding by:**

- Working with the safeguarding committee to identify training needs;
- Delivering full-day and information-session safeguarding training to those identified by the safeguarding committee in the Diocese/Church body;
- Keeping records of all of those who have been trained;
- Contributing to upholding the seven standards in practice and behaviour.

## **Local safeguarding representative (LSR)**

### **Being responsible to the parish priest or local superior to promote child safeguarding by:**

- Raising awareness of what child safeguarding is;
- Disseminating information regarding the standards and guidance, and circulating this information widely;
- Ensuring Church activities are provided in a way that ensures the safety and well-being of the children involved;
- Ensuring that the contact details of the DLP, Gardaí and Tulsa are widely publicised;
- Upholding the seven standards in practice and behaviour.

## **National Board for Safeguarding Children in the Catholic Church in Ireland (NBSCCCI)**

### **Performs its child safeguarding role by:**

- Assisting with the development of policy, procedures and practices across the Catholic Church in Ireland;
- Offering advice on best practice, including training, case management and implementation of national standards and guidance;
- Monitoring the practice of child safeguarding across the Catholic Church in Ireland.

## **National Case Management Committee (NCMC)**

### **Integral to child safeguarding:**

- The NCMC exists as a function of NBSCCCI, and is chaired and administered by its staff;
- The NCMC functions as an all-island group, offering advice to Church authorities on all aspects of the investigative process into alleged abuse (including the areas listed under the role of the advisory panel on Page 109);
- Membership is agreed through the signing of a data processing deed, which allows the sharing of full information with the NCMC and is fully compliant with data protection legislation in both jurisdictions.

To find out more about the current composition of the group, please log on to the NBSCCCI website at [www.safeguarding.ie](http://www.safeguarding.ie)

## **Key Roles/Responsibilities of Safeguarding Agencies and Personnel**

### **Bishop**

The Bishop is responsible for:

- Ensuring that appropriate personnel and procedures are in place to recognise and respond to allegations of abuse;
- Ensuring that practice and policy on reporting allegations is compliant with statutory and canonical law. This includes liaising with the Congregations of the Holy See, as appropriate.

### **Designated Liaison Person (DLP)**

The role of the DLP is:

- Hearing safeguarding concerns;
- Passing on safeguarding concerns to the statutory authorities where there are reasonable grounds for concern;
- Managing the case file and all associated documents;
- Liaising with the support person, advisor and the Bishop;
- Informing the National Board for Safeguarding Children (NBSCCCI) of an allegation/concern;
- Conducting internal inquiries.

The Bishop has delegated authority to the D.L.P. to ensure that all day to day responsibilities are met

### **Support Person for Complainants**

The role of the support person is:

- Attending the initial meeting of the complainant with the DLP (if agreed in advance with the complainant) in order to support the complainant, keeping them informed of the progress of their case, and helping them to identify and access support;
- Recording the dates of any meetings or contact they have with the complainant, and reporting to the DLP as appropriate. They will pass on written records to the DLP, as appropriate, during regular meetings with the DLP.

### **Advisor for Priest Respondents**

The role of the advisor is:

- Meeting the respondent with the DLP and the Bishop in order to support the respondent, keeping them informed of the progress of their case, and helping them to identify and access support;
- Recording any meetings or contact they have with the respondent and reporting to the DLP, as appropriate. The advisor will not be responsible for managing the file, and will pass on written records to the DLP, as appropriate, during regular meetings with the DLP.

### **An Garda Síochána**

It is the responsibility of the Gardaí to investigate if a crime has been committed. They will liaise with the DLP, as appropriate.

### **Tusla (the Child and Family Agency)**

It is the responsibility of Tusla to promote the welfare of children in the Republic of Ireland who are not receiving adequate care and protection. They will liaise with the DLP, as appropriate.

### **National Board for Safeguarding Children in the Catholic Church in Ireland (NBSCCCI)**

The National Board provides standards and guidance and supports and audits their implementation in practice.

The NBSCCCI will be advised of safeguarding allegations, suspicions or concerns by the DLP relating to clerics or religious; monitor and report on these allegations; and retain records of this information safely and securely; and offer advice and support.

# **Roles/Responsibilities of Safeguarding Personnel-Standard 1**

## **Creating and Maintaining Safe Environments**

### **Bishop**

- Appointing a safeguarding committee, and, along with that committee, ensuring that Local Safeguarding Representatives (LSR's) are in place across the Diocese;
- Ensuring, with parish priests or local superiors, that all those who are recruited as Church personnel are suitable and appropriate for their role;
- Ensuring compliance with civil law and policy in creating and maintaining safe environments, and regarding areas such as vetting, safe recruitment, adult-to-child ratios, codes of conduct and risk assessment.

### **Safeguarding Committee**

- Producing a three-year plan for how to implement and maintain Standards 1, 5, 6 and 7 across the Diocese. This includes the development of procedures and practice around creating and maintaining safe environments;
- Liaising with the local safeguarding representatives to identify areas where guidance and support on policy or practice is needed;
- Ensuring that records for activities related to child safeguarding are produced and stored appropriately as set out in Appendix 33 which is in keeping with Guidance of the National Board for Safeguarding Children in the Catholic Church in Ireland (NBSCCCI).

### **Local Safeguarding Representative (LSR)**

Checking and providing advice and support so that all Church activities are being carried out in line with the safeguarding policies and procedures of the Diocese;

- Liaising with the child safeguarding committee around areas where further child safeguarding advice and support are required.

### **Safeguarding Service**

The safeguarding service, under the Director of Safeguarding, is responsible for the day to day delivery of safeguarding services in support of Parishes and Diocesan agencies.

A linkage to the National Board website is provided on page 12 to facilitate access to its material and information. The Diocese of Limerick wishes to acknowledge the work of the National Board for Safeguarding Children.

### **Leaders of Youth Ministry**

Role: To ensure that safe practices and codes of behaviour are maintained, and that all safeguarding concerns are addressed within Diocesan policy and procedures

Leaders of Youth Ministry must:

- Complete the application form (Appendix 6)
- Complete Garda vetting
- Complete the prescribed one-day safeguarding training programme every three years

## **Sacristan**

Role: To ensure that the sacristy protocol is adhered to and that safe practise and codes of behaviour are maintained and all safeguarding concerns are addressed in compliance with Diocesan policy and procedures.

Sacristans must:

- Complete the application form (Appendix 6)
- Complete Garda vetting
- Complete the prescribed one-day safeguarding training programme every three years

## **Roles/Responsibilities of Safeguarding Personnel - Standard 2**

### **Procedures for Responding to Child Protection Suspicious, Concerns, Knowledge or Awareness**

#### **The Bishop**

- Ensuring that appropriate personnel and procedures are in place to recognise and respond to allegations of abuse;
- Ensuring that practice and policy on reporting allegations is compliant with statutory and canonical law. This includes liaising with the Congregations of the Holy See, as appropriate.

#### **Designated liaison person (DLP)**

- Hearing safeguarding concerns;
- Passing on safeguarding concerns to the statutory authorities where there are reasonable grounds for concern;
- Managing the case file and all associated documents;
- Liaising with the support person, advisor and the Church authority;
- Informing the National Board for Safeguarding Children in the Catholic Church in Ireland (NBSCCCI) of an allegation/concern;
- Conducting internal inquiries.

#### **Support person**

- Attending the initial meeting of the complainant with the DLP (if agreed in advance with the complainant) in order to support the complainant, keeping them informed of the progress of their case, and helping them to identify and access support;
- Recording the dates of any meetings or contact they have with the complainant, and reporting to the DLP as appropriate. The support person will not be responsible for managing the file, and will pass on written records to the DLP, as appropriate, during regular meetings with the DLP.

#### **Advisor**

- Meeting the respondent with the DLP and the Church authority in order to support the respondent, keeping them informed of the progress of their case, and helping them to identify and access support;
- Recording any meetings or contact they have with the respondent and reporting to the DLP, as appropriate. The advisor will not be responsible for managing the file, and will pass on written records to the DLP, as appropriate, during regular meetings with the DLP.

#### **An Garda Síochána**

It is the responsibility of the Gardaí to investigate and establish if a crime has been committed. They will liaise directly with the DLP, as appropriate.

#### **Tusla (the Child and Family Agency)**

It is the responsibility of Tusla to promote the welfare of children in the Republic of Ireland who are not receiving adequate care and protection (Section 3, Child Care Act 1991). They will liaise with the DLP, as appropriate.

#### **NBSCCCI**

The NBSCCCI will be advised of safeguarding allegations, suspicions or concerns by the DLP relating to clerics or religious. Monitor and report on these allegations; and retain records of this information safely and securely. It will offer advice and support to people in the various roles listed, and offer advice on all aspects of safeguarding children.

## **Roles/Responsibilities of Safeguarding Personnel – Standard 3 Care and Support for the Complainant**

### **The Bishop**

- Will ensure that a support person is offered, or that procedures are in place to share the services of a support person if required;
- That practice and policy on the care of the complainant is compliant with statutory and canonical law;
- That complainants are met and facilitated to disclose abuse in an environment that meets their individual needs;
- That complainants are heard in a spirit of acceptance and trust;
- That appropriate assistance is offered to complainants and, as required, to their families;
- That counselling, support and information is given to children and adults who wish to make a complaint of abuse;
- That pastoral care is given to those who have been abused by Church personnel, where this is deemed helpful by the complainant.

### **Designated Liaison Person (DLP)**

- Attending the initial meeting with the complainant, if the complainant is agreeable to the meeting;
- Ensuring that all appropriate internal and external inquiries are instigated;
- Ensuring that relevant information regarding contact with the complainant is recorded and stored appropriately in the case file;
- Keeping the Bishop updated regarding the health and well-being of the complainant;
- Liaising with the support person to ensure that support, advice and pastoral care is offered to the complainant. If relevant safeguarding concerns are raised with the support person by the complainant, the DLP must ensure that these are passed on to the civil authorities and to the National Board for Safeguarding Children in the Catholic Church in Ireland (NBSCCCI).

### **Support Person**

- Attending the initial meeting of the complainant with the DLP (if agreed in advance with the complainant) in order to support the complainant; keeping them informed of the progress of their case; and helping them to identify and access support;
- Ensuring that support is provided to complainants and their families, as requested and mutually agreed upon;
- Ensuring the complainant is offered pastoral care that meets their individual needs;
- Offering to arrange a pastoral meeting with the Bishop at an appropriate time during the process, if the complainant wishes;
- Recording any dates of meetings and/or contact they have with the complainant, and passing on relevant information to the DLP, as appropriate. They will not be responsible for managing the file but will pass on written records to the DLP, as appropriate, during regular meetings with them.

### **Advisory Panel**

- Providing advice to the Bishop, if required, with regard to the credibility of the complaint and the appropriateness of providing support to a complainant or their family;
- Creating a written record of its recommendation, and noting the matters upon which it has been asked to advise and the documents it has considered. These records should be passed to the DLP who will store them in the third-party information section of the case file.

### **NBSCCCI**

- Will be advised of safeguarding suspicions, concerns or allegations by the DLP, and retain records of this information;
- Offer advice and support to the people in their various roles, and in relation to care and support for the complainant.

## **Roles/Responsibilities of Safeguarding Personnel - Standard 4 Care and Management of the Respondent**

### **The Bishop:**

- Ensuring that a DLP is appointed to manage the case, and that an advisor is appointed following consultation with the respondent to support them;
- Ensuring that practice and policy on care of the respondent is compliant with statutory and canonical law. This includes ensuring that (a) appropriate assistance is provided to those who have been accused of child abuse and, as required, to their families and (b) that counselling, support and information is offered to an adult who has disclosed that they have abused a child.

### **Designated Liaison Person (DLP)**

- Ensuring that all child safeguarding concerns are notified to the statutory authorities and to the National Board for Safeguarding Children (NBSCCCI);
- Ensuring that all appropriate internal and external inquiries are instigated;
- Ensuring that relevant information regarding contact with the respondent is recorded and stored appropriately in the case file;
- Keeping the Bishop updated regarding the respondent, and ensuring that support, advice and pastoral care is offered to the respondent;
- Attending the initial meeting with the respondent;
- Monitoring respondents

### **Advisor**

The advisor is, with the agreement of the respondent, responsible for:

- Attending the initial meeting with the respondent, the DLP and the Bishop in order to support them;
- Keeping them informed of the progress of their case;
- Directing them to counselling and support as necessary;
- Helping the respondent access both civil and canon law advice;
- Considering the respondent's wishes in regard to a pastoral response by the Church to their family;
- Identifying with the respondent any therapeutic or other needs they have, and suggesting how these may be best met;
- Recording any meetings or contact they have with the respondent and passing on relevant information to the DLP, as appropriate.

## **Advisory Panel**

The advisory panel is responsible for providing advice to the Bishop with regard to:

- The credibility of the complaint;
- The appropriateness of providing help to a respondent or their family;
- The appropriateness of the respondent continuing in their present pastoral assignment, bearing in mind the paramount need to protect children;
- The respondent's right to due process and their right to the presumption of innocence until a determination is made about the veracity of the allegation;
- Whether a specialist risk assessment for the respondent should be sought;
- The needs of a parish or other community in which a respondent has served.

## **NBSCCCI**

The NBSCCCI will:

- Be advised of safeguarding, allegations, suspicions or concerns by the DLP, and retain records of this information;
- Offer advice and support to the people in the roles listed on the previous pages, in relation to care and management of the respondent.

## **Canon Lawyer**

A canon lawyer's role is to advise people about their rights and responsibilities under canon law.

The interests and responsibilities of the Bishop are different from those of the respondent. It is therefore essential that they each have their own civil and canon lawyer.

The respondent needs to be assisted to engage a civil lawyer and a canon lawyer to defend themselves and their rights.

## **National Case Management Committee (NCMC)**

The NCMC will offer advice and support to Church authorities who are members on any issue relating to the care of the respondent.

## **Appropriate Personnel**

Those who have allegations of child abuse made against them should be offered access to appropriate advice and support. Each Bishop has access to a panel of advisors who are available to those about whom a suspicion, concern or allegation of child abuse has been made.

# **Roles/Responsibilities of Safeguarding Personnel - Standard 5**

## **Training and Support for Keeping Children Safe**

### **The Bishop**

- Will ensure that personnel who are in place have appropriate levels of training;
- That a structure for appropriate support is available to all involved with the Church;
- That practice and policy on training is compliant with civil and canonical law.

The minimum requirement for the Bishop in terms of training is set out in the National Board for Safeguarding Children in the Catholic Church in Ireland's (NBSCCCI) Training Strategy. This can be found on [www.safeguarding.ie](http://www.safeguarding.ie).

### **The safeguarding committee:**

- Producing a three-year safeguarding plan. Part of this plan will include evidence of training that will be delivered to personnel across the Church body. To do this, an annual training needs analysis process needs to be completed;
- Coordinating trainers and local safeguarding representatives to deliver the training identified through the training needs analysis. This coordination includes correlation of training records and ensuring that training returns forms are sent to the NBSCCCI.

### **Safeguarding trainers:**

- Delivering training in the Diocese;
- Working with the safeguarding committee to identify training needs;
- Keeping records of all of those who have been trained;
- Contributing to upholding the seven standards in practice and behaviour;
- Ensuring with the safeguarding committee that they keep up their registration requirements with the NBSCCCI.

### **Parish safeguarding representative:**

- Delivering information sessions (if appropriate) to personnel who have been identified by the safeguarding committee. To deliver this training, Local Safeguarding Representatives must be trained by a trainer who is registered with the NBSCCCI;
- Contributing to the training needs analysis carried out by the safeguarding committee.
- Supporting good safeguarding practice in the parish.

### **NBSCCCI will:**

- Offer advice and support in relation to role specific training;
- Produce and deliver a national training strategy;
- Maintain records of attendance at local and national training sessions.

## **Roles/Responsibilities of Safeguarding Personnel - Standard 6**

### **Communicating the Church's Safeguarding Message**

#### **The Bishop:**

- Will ensure that practice and policy with regard to communication is compliant with civil and canon law.

#### **Safeguarding Committee:**

- Producing a three-year child safeguarding plan. Part of this plan will include evidence that a communications plan is developed and implemented across the Church body. To do this, an annual child safeguarding communications plan needs to be developed;
- Coordinating local safeguarding representatives in the development of a communications plan. This coordination involves consultation with key stakeholders, including children and guardians, regarding the plan.

#### **Parish Safeguarding Representative:**

- Working with the safeguarding committee to consult with key members of the community, including children, guardians and other personnel who have been identified by the safeguarding committee in the compilation of a communications plan;
- Checking that methods of communication are effective and in place. This information should be communicated to the safeguarding committee as part of the consultation and evaluation phases of developing and reviewing a communications plan.

# **Roles/Responsibilities of Safeguarding Personnel - Standard 7**

## **Quality Assuring Compliance with the Standards**

### **The Bishop:**

- Appointing a safeguarding committee and designated liaison person (DLP) and ensuring that they carry out their function in relation to monitoring effectively;
- Writing to the National Board for Safeguarding Children in the Catholic Church in Ireland (NBSCCCI) to confirm that an internal annual report has been completed;
- Inviting the NBSCCCI to conduct reviews as necessary;
- Carrying out systematic assessments of the standards through visits to local areas of responsibility.

### **Designated Liaison Person (DLP)**

- Completing a report to the Bishop on an annual basis, outlining compliance with Standards 2, 3 and 4.

### **Safeguarding Committee**

Under the overall direction of the Bishop the Safeguarding Committee plays a critical role in relation to quality assuring diocesan compliance with the Safeguarding Children Policy & Standards for the Catholic Church in Ireland 2016.

The Safeguarding Committee consists of a minimum of six and a maximum of ten members appointed by the Bishop. It meets formally on six occasions annually to review progress; it works to a standardised agenda and proceedings are recorded. Individual members of the committee take an interest and lead on aspects of the safeguarding agenda. The Diocesan Director of Safeguarding attends committee meetings as appropriate but is not a member of the committee. The committee does not involve itself in any executive matter or in any complaint/case.

- The safeguarding committee is concerned with the seven standards including the establishment of the local safeguarding policy and procedures.
- To develop and review the three-year child safeguarding plan on how to maintain standards 1, 5 and 6 across the Diocese and to ensure that an annual safeguarding report on these standards is made to the Bishop.
- Recommend the Annual Diocesan Safeguarding Plan to the Bishop for approval
- Review progress of implementation of the Annual Diocesan Safeguarding Plan and advise and support any necessary actions
- Report, through the Chair, to the Bishop on the Annual Diocesan Safeguarding Plan and on its implementation.
- Liaising with the local safeguarding representatives (LSR's) to ensure the compilation of a local safeguarding audit, and to identify areas where guidance and support on policy or practice is needed.

- Co-ordinate local safeguarding representatives. (LSR's)
- Co-ordinate activities related to child safeguarding, e.g. training
- Ensure the annual audit, including correlation of records for training related-activities.
- Ensure the completion of training needs assessments across the various child safeguarding roles in the Church body.
- Ensure, with the Church authority, that the appropriate child safeguarding personnel are in place.
- Uphold the seven Standards in practice and behaviour.

#### **Parish Safeguarding Representative**

- Working with the safeguarding committee to ensure the completion of the local safeguarding audit.

#### **NBSCCI will**

- Conduct planned reviews on the Diocesan safeguarding service;
- Store the annual notification of the Church authority, which states that an annual audit of safeguarding has been completed.

#### **Review of Diocesan Safeguarding Policy, Procedure and Information**

A monthly meeting is held involving the Designated Liaison Person, the Parish Safeguarding Support Worker and a member of the Safeguarding Committee with lead responsibility for information. At this meeting, National Board updates on Standards and Guidance are reviewed as well as any other related matters arising at Parish level and management of cases. Any appropriate updating of Policy and Procedure is addressed at this meeting.

## Who to contact if you are concerned about the Welfare and Safety of Children

### Diocesan Safeguarding Service

**Ger Crowley**

**Fr. Noel Kirwan**

**Terry Boyle**

**Diocesan Garda Vetting**

*Diocesan Office, Social Services Centre,  
Henry St., Limerick.*

**Aoife Walsh, Fr. Chris O'Donnell  
Terry Boyle, Patrick Brosnan**

**Parish Safeguarding Representatives**

**Safeguarding Committee**  
(Training & Information)

**Case Advisory Committee**

**Vetting Committee**

*Diocesan Office, Social Services Centre,  
Henry St., Limerick.*

**Director of Safeguarding**

Designated Liaison Person (D.L.P.)

T: 087 3233564 / 061 315856

E: [ger@ldo.ie](mailto:ger@ldo.ie)

**Assistant Designated Liaison Person**

T: 061 414624

E: [nkirwan62@gmail.com](mailto:nkirwan62@gmail.com)

**Parish Safeguarding Support Worker**

T: 086 1304775

E: [terry@ldo.ie](mailto:terry@ldo.ie)

**Vetting Administrator**

T: 061 315856

E: [Vetting@ldo.ie](mailto:Vetting@ldo.ie)

**Safeguarding Trainers**

T: 061 400133

E: [awalsh@ldpc.ie](mailto:awalsh@ldpc.ie)

[codonnell@ldpc.ie](mailto:codonnell@ldpc.ie)

[terry@ldo.ie](mailto:terry@ldo.ie)

**Contact local Parish Priest or Terry Boyle**

T: 086 1304775

E: [terry@ldo.ie](mailto:terry@ldo.ie)

**Chair: Teresa Bulfin**

T: 061 315856

**Chair: Gerry Mahon**

T: 061 315856

E: [Stephanie@ldo.ie](mailto:Stephanie@ldo.ie)

**Chair: John Murphy**

T: 061 315856

E: [vetting@ldo.ie](mailto:vetting@ldo.ie)

## Statutory Organisations

<p><b>An Garda Síochána</b></p>	<p><b><u>Garda National Protective Services Bureau</u></b> (G.N.P.S.B) Harcourt Square, Dublin 2. +353 1 6663430 +353 1 6663435</p> <p><u>Protective Unit,</u> Garda Divisional Headquarters Henry Street, Limerick. Tel: 061 212495 and 061 212496 Email: <a href="mailto:limerick.victimsservice@garda.ie">limerick.victimsservice@garda.ie</a></p> <p><a href="http://www.garda.ie">www.garda.ie</a></p>
<p><b>Tusla - Child and Family Agency</b></p>	<p><b>Area Manager,</b> Child and Family Agency, Mid-West, Ballycummin Ave, Raheen Business Park, Raheen, Limerick. Tel 061-482792 <a href="mailto:ger.brophy@tusla.ie">ger.brophy@tusla.ie</a> <a href="http://www.tusla.ie">www.tusla.ie</a></p>
<p><b>Limerick Duty Social Work Teams</b></p>	<p><b>Child and Family Agency,</b> Roxtown Health Centre, Child Protection and Welfare Service, Old Clare St, Limerick. V94 VF84 T: 061 483097/98 F: 061 419063 E: <a href="mailto:limerickdutysocialwork@tusla.ie">limerickdutysocialwork@tusla.ie</a> Duty Hours: 09.00 – 17.00.</p>

## Counselling and Support Services

<p><b>Towards Healing</b></p> <p>Is an organisation that has expertise in providing a compassionate response to those who have experienced abuse. This service is funded by the Church, and offers direct services to survivors through a range of counselling, helpline and restorative justice approaches.</p>	<p> 1800 303 416</p> <p><b>More information can be found at</b>  <a href="http://www.towardshealing.ie">www.towardshealing.ie</a></p>
<p><b>Towards Peace</b></p> <p>Towards Peace offers spiritual support and guidance to survivors of abuse.</p>	<p> 01 5053028</p> <p><b>For further information, visit</b>  <a href="http://www.towardspeace.ie">www.towardspeace.ie</a></p>
<p><b>Limerick Social Service Counselling Service</b></p>	<p> 061 314111</p> <p><b>Further information at</b>  <a href="http://www.llsc.ie">www.llsc.ie</a></p>
<p><b>HSE National Adult Counselling Services</b></p>	<p> 1800 234 115/ 061 411900</p> <p><b>Further Information at:</b>  <a href="http://www.hse.ie/eng/services/list/4/Mental_Health_Services/">http://www.hse.ie/eng/services/list/4/Mental_Health_Services/</a></p>
<p><b>Barnardos:</b></p>	<p> 1850 222 300/ <a href="http://www.barnardos.ie">www.barnardos.ie</a></p>
<p><b>Childline:</b></p>	<p> 1800 66666 - <a href="http://www.childline.ie">www.childline.ie</a></p>
<p><b>Childline - text support</b></p>	<p><b>Text 'Talk' to 50101.</b></p>
<p><b>Connect:</b></p>	<p> 1800 666 666.  <a href="http://www.connectcounselling.ie">www.connectcounselling.ie</a></p>
<p><b>Irish Society for the Prevention of Cruelty to Children Limerick - (ISPCC)</b></p>	<p> 061 400077          Fax: 061 316789          Email: <a href="mailto:limerick@ispcc.ie">limerick@ispcc.ie</a>  <a href="http://www.ispcc.ie">www.ispcc.ie</a></p>
<p>In addition, the following counselling and support services can also be availed of by Church personnel, parents/guardians and children in relation to child safeguarding matters.</p>	<p><a href="http://www.webwise.ie">www.webwise.ie</a>  <a href="http://www.hotline.ie">www.hotline.ie</a>  <a href="http://www.internetsafety.ie">www.internetsafety.ie</a>  <a href="http://www.samaritans.org">www.samaritans.org</a>  <a href="http://www.oneinfour.ie">www.oneinfour.ie</a></p>